

# When Good Leadership Isn't Enough

Understanding the Four Domains of Stability



An intensive approach to stabilize leadership and strengthen a church's capacity for sustainable ministry.

**KEITH E. POWELL**

## **Official Terms of Risk Reversal & Professional Commitment**

At **Carpenter's Circle**, we do not provide mere "leadership training." We provide **Systemic Stabilization**. Because we believe in the clinical accuracy and efficacy of the Four Domains framework and the tactical effectiveness of the 30-Day Stability Plan, we offer a 100% Risk Reversal for our Virtual Workshops.

If, after 45 days, you do not believe the Strategic Intensive provided the clarity, data, and structural direction required to stabilize your leadership environment, we will refund your registration fee in full.

---

### **1. Eligibility Requirements**

To honor the integrity of the process and ensure a true systemic test, this guarantee is valid for participants who have fully engaged with the methodology. Refund eligibility requires the following "Four Pillars of Participation":

- **Pillar 1: Data Entry.** All registered leaders (The Pastor/Lay Leader pair) must have completed the *Church Durability Assessment* prior to the workshop date.
- **Pillar 2: Presence.** Both registered leaders must have attended the full duration of the 4-hour Strategic Intensive.
- **Pillar 3: Diagnostic Engagement.** Completion of all internal diagnostics, "Delta" analysis, and "Silent Thief" identifications within the provided Workshop Manual.
- **Pillar 4: Plan Initiation.** Documentation that the leadership pair has initiated the tactical moves outlined in their custom *30-Day Stability Plan*.

### **2. The 45-Day Evaluation Window**

Unlike standard "point-of-sale" returns, our guarantee is valid for **45 days following your workshop date**. We intentionally provide this window so that your leadership team can move past the "workshop high" and assess the actual impact of the tools on your church's system.

### 3. The Resolution Process

If you choose to invoke this guarantee, the following steps ensure professional closure:

1. **Written Request:** Submit a refund request via email within 45 days of your workshop date. Email: [keith@carpenterscircle.com](mailto:keith@carpenterscircle.com)
2. **The Exit Consultation:** You will be scheduled for a mandatory 15-minute "Clarity & Closure" call with Keith Powell. This call is not a "sales save"; it is a final diagnostic to identify where the system experienced friction, ensuring you leave with professional clarity even as we process your refund.
3. **Prompt Remittance:** Once the Exit Consultation is complete, your full registration fee will be credited back to your original payment method within 5–7 business days.

### 4. Exclusions

This guarantee applies to **Virtual Workshops** only.

Due to non-recoverable sunk costs, Church Leadership, Group Virtual and In-person workshops are not eligible for cash refunds.

However, those participants are covered by our *Success Commitment*, which provides complimentary follow-up advisory sessions if agreed-upon stability targets are not met following a *When Good Leadership Isn't Enough* workshop event.

Terms expressed above in Section 1 apply.

---

**"Our goal is not to keep your fee; our goal is to stabilize your church. If we haven't done that, we don't want to be a burden on your mission."**

**Keith E. Powell**

*Founder, Carpenter's Circle  
Developer, The Four Domains of Stability*